



## The Nottingham Belfry

Nottingham



### **Access Statement for the Nottingham Belfry Hotel** **May 2015**



**Nottingham Belfry Hotel, Mellors Way, Off  
Woodhouse Way, Nottingham, NG8 6PY**

**Tel: 0115 973 9393 Email:**

**[nottinghambelfryreception@qhotels.co.uk](mailto:nottinghambelfryreception@qhotels.co.uk)**

**Website: [www.qhotels.co.uk](http://www.qhotels.co.uk)**

## **THE NOTTINGHAM BELFRY HOTEL ACCESS STATEMENT June, 2015**

The Nottingham Belfry Hotel a 4 star AA awarded hotel and part of the multi award winning QHotels family. We aim to provide the highest standards of service to all our guests and we look forward to welcoming you to the hotel and making your stay an enjoyable one.

The Nottingham Belfry is fully accessible for wheelchair users or those with specific access needs. There are dedicated parking spaces and lifts connecting to all floors.

If you do require any further information about specific access or need advise planning your stay with us please contact us on: +44 (0) 0115 973 9393 or email [nottinghambelfryreception@qhotels.co.uk](mailto:nottinghambelfryreception@qhotels.co.uk)

If we have not covered your access requirements in this document, please do contact us and we will be happy to discuss your needs and offer assistance where we can.

## THE NOTTINGHAM BELFRY HOTEL ACCESS STATEMENT JUNE 2015

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## About Us

- The Nottingham Belfry is located on the outskirts of Nottingham near the M1.
- Located 5.3 miles from the centre of Nottingham.
- Directions to The Nottingham Belfry Hotel are available by calling the hotel on 0115 973 9393.
- We have Accessible toilets on the main hotel level.
- 250 FREE car parking spaces, 6 reserved Blue Badge Holder spaces.
- Portable Induction Loop for use at Reception
- Large Button Phone
- Door knock device
- Hearing loop available at reception desk
- Vibrating Pad to assist waking guests with hearing disabilities in the event of a fire alarm
- An evac chair 136kg / 21.5stone is also available to enable staff to assist with the emergency evacuation of disabled, if necessary.

## Arrival & Getting to Us

- There are 250 FREE car parking spaces
- 6 are reserved for blue badge holders.



- The blue badge spaces are located within 30 meters from the hotel's main entrance.



- Should you require assistance from your car on arrival at the hotel, do feel free to call our reception and a member of the team will be delighted to help.

- There is a turning circle located directly outside the main entrance for dropping off and picking up only. This has a dropped kerb.



- There is a level, paved route from the disabled parking into the hotel where the main entrance has an automatic revolving door and two manual side doors.





- Concierge is available for valet parking upon request at reception or by prior arrangement. If you need assistance with luggage or equipment, our team are on duty 24 hours and are able to assist.
- If not travelling by car, the nearest bus stop is situated in the adjacent housing estate 10 minutes walk from the hotel.
- The bus routes from here take you to Nottingham City Centre.
- An accessible taxi service is available from Central Cars who can be contacted from reception or direct on 0115 976 2222.

## Reception

- The Reception desk is located on the ground floor of the hotel in the entrance lobby.
- The reception desk is 110cm high.
- Check-in can also be completed whilst sitting at lowered section of the reception desk which is 75cm high.



- You will be offered a personal check-in service with a full explanation of the hotel's facilities together with a familiarisation tour if required.
- Assistance is available to help take your luggage to your room.
- Reception staff will also brief you on our evacuation policy and make a note on your registration card if assistance is needed in the event of an evacuation.
- Lifts to all floors for bedrooms are located to the right of reception.
- The leisure club lift is at the end of the corridor to the Chatterley's suites and all meeting rooms are at ground level.



The following accessible aids are available at Reception:

- Portable Induction Loop for use at Reception
- Large Button Phone
- Door knock device
- Hearing loop available at reception desk
- Vibrating Pad to assist waking guests with hearing disabilities in the event of a fire alarm
- An evac chair 136kg / 21.5stone is also available to enable staff to assist with the emergency evacuation of disabled, if necessary.



## Lifts

- Lifts to all floors for bedrooms are located to the right of reception.
- The lift door width is 900mm, the lift floor depth is 1600mm and the lift floor width is 1070mm.



- All lifts have audible enunciation and tactile buttons at standard height.



## Bedrooms and Bathrooms

- Total of 120 guest bedrooms over 3 floors.
- 39 guest bedrooms on the ground floor
- 6 purpose built disabled rooms, 2 on each of the 3 floors.
- The 2 bedrooms on the lower floor have wet room facilities. Designed with an accessible wheel-in shower / wall mounted drop down seat and appropriate grab rails.



- One of the purpose built disabled rooms inter-connects with double room which can be used for a carer, family or children.
- Should you require an additional bed in your room for a carer, please ask our reservations team.
- Bedrooms on a higher floor are accessible via a lift.
- The lift door width is 900mm, the lift floor depth is 1600mm and the lift floor width is 1070mm.



- In the bedroom there is transfer space and turning of at least 120cm either side of beds.



## Bedroom Turning Point

- We have space under the bed for a hoist and can raise the bed on request.
- Flooring in bedrooms is short pile carpet.
- Flooring in bathrooms is tiled.
- Reading lamps are provided.



### Reading Lamp & Pull Cord

- Room service is available 24 hours.
- Items of furniture can also be moved or removed on request.
- Flip-top bins in all bathrooms, shower-rooms and toilets (en-suite and shared).
- In all the purpose built disabled rooms there are Emergency pull cords link directly to reception from both the bedroom

and bathroom. Horizontal and vertical grab rails are positioned at the side of the toilet.

## In the Event of a Fire

- In the event of fire alarm activation the disabled rooms have a sounder which will sound automatically.
- In the event of an emergency a member of the team will assist with your evacuation if required.
- Fire evacuation advice is provided on the back of your bedroom door



**Fire Evacuation Notice**

- A disabled refuge area is situated on the landings of each fire exit stair case, should staff need to summon extra assistance during your evacuation.



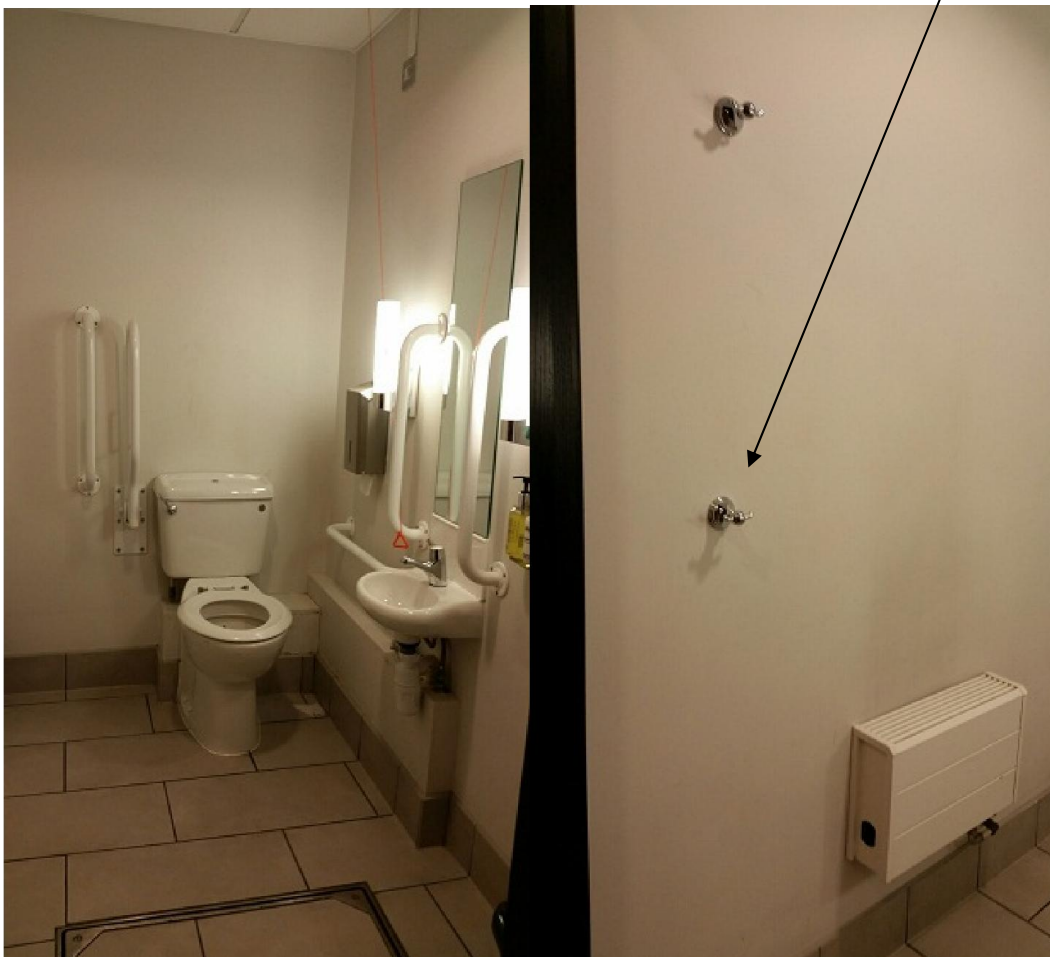
**Refuge Point**

## **Public areas**

- There are **NO** steps or slopes on the main corridors and public areas on the ground floor, all the restaurant, bar and lounge facilities at The Nottingham Belfry.
- There is seating with arm rests available in our restaurant, please ask a member of staff for more details.
- All lifts have audible enunciation and tactile buttons at standard height.

- Accessible toilet facilities are located on the ground level down the corridor opposite reception and close to our conference suites.
- If adult changing facilities are required please get in touch in advance. Our toilet facilities have a clear floor space up to 1200 x 1200mm and we have a left and right hand transfer.
- A low coat hook is available in the toilet facility.  
There is reasonable network coverage for most mobile phones within the hotel.

### **Lowered Coat Hook**



**Public Accessible Toilet**



## Dogs

- Guide, assistance or service dogs are welcome on our grounds and inside our building.

## Conference, Banqueting & Meeting Rooms

- All meeting rooms are located on the ground floor.
- Fully accessible from Reception.
- Hearing loops are available upon request in advance.
- Lighting can be dimmed where required.
- Please notify your conference or banquet organiser for specific seating or staging requirements.

## Reflections Leisure and Spa

- The leisure club gym and Spa facilities are located on the first floor and is accessible via lift or directly from our car park.



**Dropped curb & drop off at Reflections Leisure**

- The lift door width is 800mm, the lift floor depth is 1400mm and the lift floor width is 1070mm.



**Leisure Club lift**

- A member of the leisure team will show you the facilities and assist with access to the swimming pool and spa bath.
- If required, a hoist is available to gently lower you in and out of the pool and spa bath.

- A dedicated accessible toilet which has a left hand transfer and changing area is located within the leisure club, as well as a wheel in shower room with drop down seat and appropriate grab rails.



**Leisure Club accessible changing facilities & toilet**

- Access to the poolside is on the same level and there are steps with a handrail into the shallow end of the pool.



- The door of the steam room has an opening of 800mm and the sauna has an opening of 800mm and there is an 8mm clearance either side on entry. Seating is provided in both areas.



- We have gym equipment that has been designed to Inclusive Fitness Initiative (IFI) standards.

## Outdoor Facilities

- The front patio area can be accessed via the exit from Oaks Bar or from the exit to the left of reception which is level and paved.



- There is an internal courtyard in the hotel which is the ideal spot to enjoy the summer sunshine.
- The courtyard is fully paved and can be accessed directly from the hotel lobby via a small paved ramp.

## Staff and Other Information

- Our staff are happy to help you – please ask if you have any special requirements.
- We are happy to cater for special diets or particular likes or dislikes. Please advise us before your arrival.
- We can refrigerate prescription medication and additionally store any perishable food in our fridge for a limited period.
- If you require alternative formats for information i.e. large prints please ask a member of staff and they will be happy to provide you this.

## Website Accessibility

Our website is built to comply with the latest versions of the following modern browsers; Firefox, Internet Explorer, Google Chrome and the Safari browser for Mac computers.

You can change the text size or adjust the page zoom in your browser by following these instructions:

- **PC / Internet Explorer** From the menu bar underneath the search field, select **Page** and point to **Text size**
- **PC / other browsers Increase** page zoom: Hold down the **CTRL** key and press **+****Decrease** page zoom: Hold down the **CTRL** key and press **-**
- **Mac / all browsers Increase** page zoom: Hold down the **Command** key and press **+** **Decrease** page zoom: Hold down the **Command** key and press **-**

## Contact Information & Travel Information

Address:

The Nottingham Belfry Hotel  
Mellor's Way  
Off Woodhouse Way  
Nottingham  
NG8 6PY

Telephone: 0115 973 9393

Fax: 0115 973 9494

Email: Nottingham @qhotels.co.uk

Website: **www.qhotels.co.uk**

Local carers:

Local equipment hire companies:

National Mobility Hire Limited:

Nottingham Branch: 0781 369 4659

Email: **north@nationalmobilityhire.com**

Representative: Fraser Brown

Local public transport numbers: Bus

National Rail Enquiries: 0845 48 49 50

Nottingham City Transport (Bus services): 0115 950 6070

Local accessible taxi numbers:

Central Cars 0115 976 2222

D and G Cars 0115 960 7607

The nearest train station is located in Nottingham City Centre 5.3 miles away.

Local hospital & Local doctor details:

Medical advice can be sought via NHS 24 on 08454 24 24 24

The nearest Accident and Emergency facilities are at:

Queens Medical Centre, Derby Road, Nottingham, NG7 2UH

Accessible local attractions:

Nottingham Castle - <http://www.nottinghamcity.gov.uk/Castle>

Sherwood Forest -

<http://www.nottinghamshire.gov.uk/enjoying/countryside/countryparks/sherwood/planyourvisittosherwood/>

Donington Park - <http://www.donington-park.co.uk/about-donington/circuit-information/>

Nottingham Forest Football Ground -

<http://www.nottinghamforest.co.uk/Tickets/disability.aspx>

Galleries of Justice - <http://www.galleriesofjustice.org.uk/accessibility-2/>