

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.

Access Statement for Harts Hotel

Introduction

Hart's Hotel is a contemporary 4 star boutique hotel with stunning views over Nottingham from its bedrooms and secluded gardens. With Hart's Restaurant next door, Tim Hart has delivered nationally acclaimed cooking at local prices.

Hart's Upstairs is Nottingham's best meeting venue for private parties, weddings and business meetings.

We offer one bedroom which is called the family room due to its spacious size. The en-suite has all the relevant hand rails and required heights for accessible WC and includes a non fitted shower chair.

We look forward to welcoming you. If you have any queries or require any assistance please phone 0115 988 1900 or email reception@hartshotel.co.uk.

Pre-Arrival

- For full details and maps of how to reach us please see our website and use the 'find us' tab.
- We are 0.6 miles from Nottingham Train Station.
- Upon request we can order an accessible taxi to and from your destination, a collection service can be pre-arranged too.
- The nearest bus stop is 4 min walk away with buss's arriving every 5 mins.
- Our main street is paved with a slight incline and our main entrance has a dropped kerb with a tiled access.
- With prior arrangement we can organise accessible equipment hire.
- We can also organise all forms to be in large print with prior notice.

Car Parking and Arrival

- There is one car parking space which is approximately 15 ft away from the entrance. The parking is level paved with a tiled area outside the entrance.
- The lift takes all guests directly from the car park to your room the entrance from the car park is a width of 54 inches.
- The Car park is well illuminated and has a level access through out.
- We also provide a 24 hour porter for your luggage.

Welcome Area

- There is level access through to our welcome area.
- Seating is available throughout.
- The flooring is mainly marble apart from certain seated areas which are carpet.
- We offer a 24hour show round service if needed.
- On entrance there is free wi-fi, pen and paper.

Bedrooms

- We have 7 sub level rooms (Garden rooms) which have access to our gardens and 5 courtyard rooms (ground level).
- Our most accessible room is our family room which has all the required amenities.
- This room has an overly spacious en-suite and living area.
- The furniture can be removed or moved upon request.
- This room can also be converted into a twin or an extra bed added to the room. This is especially good for guests who need assistance from a carrier.
- This room is evenly lit with central lights and desk lamps.
- This room contains a short pile carpet.
- Subtitles are an option which we also provide in this room.

Bathrooms, Shower-rooms & Toilets (Ensuite or Shared)

- There is level access form bedroom to en-suite.
- Our showers are over the bath.
- There is no pedestal under the sinks for easier accessibility.
- The taps in the basin are leaver and the shower are turn taps.

Public Areas - Halls, Stairs, Landings, Corridors

- Our landings and halls are well lit with equally space downward halogen lamps.
- Short pile carpets are used throughout the halls and landings.
- There is a continuous flight of 18 steps in between each floor, all of these steps are provided with hand rails.

Public Areas - Lounge

- The guests lounge is situated on our courtyard level (ground floor), our lounge comprises of high and low level seats/ tables.
- It's all one level throughout and has a evenly lit usage of ceiling lights and lamps.

Public Toilet

- Our Public WC is located on our courtyard floor which has level access to our main entrance, reception, lounge and bar. This is also a short distance away from our car park.
- The doorway to the WC is a width of 53.5 inches.
- This WC provides a level entry with clear space to place the wheelchair to the left of the toilet, which measures a width of 38 inches.
- Vertical grab rails are fitted on the left hand side of the toilet, one of which converts to a horizontal grab bar.
- There is an emergency pull cord to alert staff of immediate assistance also there is a red flashing light and a clear siren to alert of a fire evacuation.
- The WC is very well lit with an even amount of downward fitted halogen spot lights.

Dining Room

- Our main dining room is across our courtyard, it consists of a slight incline with 4 steps leading into the restaurant, we do offer the use of a platform lift for increased accessibility. Our main entrance to the dining room measures a width of 42.6 inches.
- Once into our restaurant it's all level access. Certain tables are carefully thought out to provide wheelchair access and space for a wheelchair or pushchair.
- Our restaurant contains upright chairs with no arms, and an evenly lit space which includes downward halogen spot lights, free standing lamps and wall lamps.
- Our flooring is wood with a small short pile carpet.
- We have our allergen menu ready for our guests at all times and many of our dishes can be altered at a moment's notice due to the fact we freshly prepare all our food. High risk allergens would be advised to contact us with prior notice so we can contain any form of risk from the allergen.
- We offer table service throughout and also room service too, At breakfast time we offer a self service hot and cold buffet, this can be served for you via one of our team however the tables have enough space for ease of access.
- On the tables we provide a crisp white table linen with silver cutlery which can be easily seen, we do offer a white napkin too, however with prior notice we could offer a contrasting colour. (black)
- The WC is situated at both ends of the restaurant all of which can be easily accessed.

Garden

- We have two garden areas one of which is on our garden level and one on our courtyard level. Both of these have level access.
- The Garden area has a gravelled pathway bordering our grass with upright chairs with arms.
- The courtyard area can be accessed through reception which is the only way giving a level access, all other entrances to this area contain two steps.

Additional Information

- We have information folders contained in all off the rooms.
- Evacuation maps are found on each landing and also in the rooms, should you require assistance in your room this will be noted on our fire evacuation log and in case of emergency a member of our team will be right with you. If you require a large print evacuation sheet this can also be obtained on your check in.
- All our duty managers have been trained in fire evacuation and with the use of our fire evacuation chair in the case that a guest needs assistance on a higher floor.
- All our staff has been trained in fire evacuation and we have weekly fire test, in addition to this we also act out a real fire once a year.
- We are a dog friendly hotel and we welcome all dogs.
- All our lighting is of the highest energy saving rating for that particular type of lamp.
- Most of our hotel comprises of neutral and calming colours (e.g. beige/ chocolate/ creams) with light and dark wood furnishings.
- Our most local walk in centre is Regent Street Clinic Nottingham 2 Regent Street Nottingham NG1 5BQ, this is no more than 5 minutes walk away.
- We have complete wi-fi coverage in all areas of the hotel, this is completely free to guests of Harts.
- Within a short distance of us we have Nottinghamshire castle, Ye Olde Trip to Jerusalem (oldest pub in England), a vast amount of museums and theatres and many more including a short bus route we have Wollaton hall which is famous in its own right but also was the scene for the most recent Batman film. Nottingham also contains a massive sporting culture including two local football teams (one of which is the oldest in England), the world class Panthers ice hockey stadium.

Contact Information

Address (Inc postcode):	Standard Hill Park Row Nottingham NG1 6GN
Telephone:	0115 988 1900
Email:	reception@hartshotel.co.uk
Website:	www.hartsnottingham.co.uk
Grid Reference:	52°57.117 W – 1°9.394
Hours Of Operation:	Hotel - 24 hours for residents. Hotel - 7.30am - 11pm for non residents. Restaurant 12pm - 2pm and 7pm - 9pm for all guests.
Local Carers:	British Red Cross, UK Office, 44 Moorfields, London EC2Y 9AL Phone: 0844 871 11 11. Fax: 020 7562 2000
Local Equipment Hire:	British Red Cross, UK Office, 44 Moorfields, London EC2Y 9AL Phone: 0844 871 11 11. Fax: 020 7562 2000
Local Accessible Taxi:	Royal Cabs D & G Cars