



This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.

Access statement for the Jurys Inn Nottingham June 2015¹

Introduction:

Here at Jurys Inn Nottingham we want to make stay as enjoyable as possible, and are committed to providing suitable access for all our guests, in our 264 bedroom hotel. We have 2 designated accessible rooms and also a room with a bath for ambulant guests. The following statement is a summary of our provision. If you have any specific requests please feel free to call us on 0115 901 6700 and we will endeavour to help.

Pre Arrival:

The Hotel postcode is NG2 3BJ, if you are using satellite navigation this will bring you directly to the Waterfront plaza where the hotel entrance is located. The entrance is step free and has a bay which is suitable as a pickup/drop off point. However, we do not own our own car park, we recommend that our guests use the Parc Centre or the Station Car Park both located less than a 5 minute walking distance from the hotel. Both car parks are suitable for vehicles up to 2.1 meters in height and have accessible parking. Furthermore, there is also on street parking which is suitable for blue badge holders up to 200 meters from the hotel.

If you travel to the hotel by train the nearest station is Nottingham. When exiting the station you need to turn right and walk straight down Station Street. You will pass the capital one building and arrive at the waterfront plaza where the hotel is located.

When entering the hotel the front doors have sensors inside and out and open when motion is detected: it is approximately 2 meters wide providing easy access. On entry to the hotel there is a large lobby with a spacious seated area. Our reception desk has 4 stations and also a lower desk for disabled guests to check in. There are 3 lifts which accommodate 13 people per lift. We do not have porter service; however, we are happy to assist guests with their luggage. The city centre is a 10 minute walk away. In addition there is also a tram and bus service which runs every 10 minutes or less to the city centre. If you would prefer then an accessible taxi service would be available. If you wanted to visit a local attraction please inform the reception desk and they would assist.

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Whilst in Nottingham Shop mobility would be available and can be found through the website

<http://www.nottinghamcity.gov.uk/shopmobilitynottingham>

Public areas:

Breakfast is served in the restaurant on the ground floor; this is all on the same level for easy access. Some furniture is flexible and can be moved on request. Tables are 74cm high by 120cm wide. Opening times are Monday – Friday 7.00am until 10am, Saturday and Sunday 7.00am until 11.00am. Breakfast is a self-service buffet; however, a member of staff would be available to help if required.

We serve food in the bar from 12noon, this also situated on the ground floor with no obstructions. Tables are the same height as those in the restaurant. We do not serve lunch in the restaurant.

Dinner is served from 6.00pm until 10.00pm serving a la carte menu in our restaurant.

Public areas:-WC:

Public toilets are located on the ground and 1st floor, both with no obstructions. There is also a disabled toilet on both floors. The transfer is to the right in both WC's. Background music is played throughout the ground floor.



Bedrooms:

We have 264 bedrooms over 11 floors; there are 3 lifts and one also acts as a fireman's lift. In addition there are 2 stairwells. The lift dimensions are 90cm width, 140cm floor depth, 156cm floor width. Each stairwell has an enclosed lobby with a disabled refuge point with intercom connection to reception in the event of an evacuation.

Bedroom and bathroom doors are 83 cm wide; our disabled bedroom doors are wider. If any assistance was needed then a member of staff would be more than happy to assist we have 2 fully adapted double rooms and 1 partially adapted twin accessible room. The properties partially adapted room would have a bath with a shower over the bath, whilst our fully accessible rooms have wheelchair accessible wet rooms. Beds are 65 cm high but can be raised on blocks on request. Televisions have remote controls and teletext with both subtitles and audio description available.

There is an occasional chair and an upright chair in each room. All The edge of the bath is 47 high; there are good colour contrasts of floors, wall fittings and fixtures. In addition, we also provide big button telephones and a deaf alerter if required.



Additional information:

If the alarm bells sound continuously, a full evacuation must be carried out. There are several fire exits and as mentioned, 2 refuge points on each floor for disabled guest to go to in the event of a fire with an intercom which links to reception. **There are also red flashing lights in our disabled rooms for non-hearing guests.** The fire assembly point is the far end of the plaza, in front of the hotel. If you would like an orientation on the hotel please do ask and a senior member of staff would be more than happy to assist. In addition if you were to require assistance in an evacuation please do make the staff aware so that we can keep a record not only at reception but with the duty manager. We would also be able to assist with an evacuation chair that is held on site at all times. If for any reason you were to need medical assistance there is always a first aider on site, with an NHS walk in centre located less than 5 minutes from the hotel and the nearest hospital a 15 minute drive.

Assistance dogs are welcomed into the hotel.

Contact information:

Jurys Inn Nottingham

Station Street

Nottingham

NG2 3BJ

Telephone: 0115 9601 6700

Email: jurysinnottingham@jurysinn.com

Website: www.jurysinns.com

Hours of operation: We operate a 24 business with both reception and switchboard coverage.