



Accessibility Guide Castle House

Contact

Victoria Long on 01283 764453 or at enquiries@castlehousenottingham.co.uk.



Welcome

At Castle House Nottingham, we want to make everyone's stay as enjoyable as possible and are committed to providing suitable access for all our guests, whatever their individual needs. We aim to accurately describe our facilities and services to give you the confidence to book the right accommodation for your specific requirements.

Castle House is rated by Visit England under the National Accessible Scheme.

At a Glance

Access with Steps

- The main entrance has 2 small steps up.
 - There is level access from the main entrance to:
 - Booth Bedroom: Zip and Link
 - Hawksley Bedroom: Zip and Link
 - Study
 - Tub Room
 - Utility/WC
- The first floor has a split staircase consisting of 20 steps. There is level access from here to:
 - Lounge
 - Dining Room
 - Kitchen
 - Utility
 - WC

- The second floor has another split staircase consisting of 20 steps. There is level access from here to:
 - Watson Bedroom
 - Lovelace Bedroom
 - Howitt Bedroom
 - Shepherd Bedroom
 - Shower room
 - Stairs leading to roof terrace

Bedrooms

We have non-allergic vegan bedding.

Level Access Bedrooms

- From the main entrance to the bedrooms (Booth and Hawksley), there is level access.
- The route to the bedrooms are 900mm wide, or more.
- The bedroom doors are 820mm wide, or more.
- There is unobstructed floor space 2400mm by 2500mm, or more.
- The bathroom has a level access shower.

Hearing

The TVs have subtitles.

Visual

We have information in large print and other, visitor information can be zoomed in on the tablet.

Getting Here

Castle House
Friar Lane
Nottingham
NG1 6DH

Travel by Public Transport

- You can get to Castle House Nottingham by bus and train.
- The nearest bus stop is on Friar Lane. The bus stop is 0.1 miles / 0.16 km from Castle House.
- The nearest train station is Nottingham. The train station is 0.5 miles / 0.8 km from Castle House.

Travel by Taxi

You can get a taxi with Nottingham Cars by calling 01159 700 700. The taxi company has a wheelchair accessible vehicle.

Parking

- There is a drop-off only point at the main entrance. The drop-off point has a dropped curb.



There are ample car parks around the city. The nearest one to Castle House being Nottingham St James Car Park, 5 St James Street, Nottingham, this car park consists of total spaces: 475, wide bays: 20, max Height: 1.98m, disabled bays: 4. Elevators are available. It takes 2 minutes to walk from the car park to Castle House.

Arrival



Path to main entrance

- From the street to the main entrance, there are 2 small steps up to the ground floor.
- The path is 1500mm wide, or more.



Main Entrance

- The main entrance has 2 small steps up to the ground floor.
- A ramp is available upon request.
- The door is 1000mm wide.
- The main doors are side hung and manual. We have an outer door and an inner door. Both doors have one opening door and a fixed door that can be opened via a top and bottom latch.
- When you arrive, we can help carry your luggage if advanced notice is given.



Pavement outside front to main doors.

Getting Around Inside



Colour contrasting door frames.



Bedrooms

- All bedrooms have windows.
- Bedrooms have ceiling lights, bedside lamps and natural daylight.
- TVs have subtitles.
- All bedrooms are non-smoking.
- We have non-allergic vegan bedding.
- We can move the bedroom furniture, to improve accessibility.
- 2 bedrooms are on the ground floor and 4 bedrooms are on the 2nd floor.

Zip and Link ground floor bedroom.





En-suite.

Accessible Bedrooms

Accessible bedroom Zip and Link Bedroom – Booth

- The route to the bedroom is 900mm wide, or more. The bedroom door is 820mm wide. There is 900mm at the side of the bed. The bed is 650mm high.
- The bedroom is flexible (either double or twin). The bathroom is ensuite. The bathroom door is 750mm wide.
- The bathroom has a level access shower. There is a shower chair available on request.
- There is 900mm in front of the toilet. The toilet seat is 460mm high.
- The taps are lever operated. There is space under the basin, with no pedestal, half boxed.
- The walls and the bathroom fittings have colour contrast.

Self Catering Kitchen

Kitchen

- We have an open plan kitchen.
- The kitchen is on the first floor, from the main entrance there is a split staircase.
- The route is 950mm wide, or more.
- The door is 900mm wide.
- The hob is available at a height between 900mm.
- The table and plates have high colour contrast.
- The crockery is kept in a base unit.

Kitchen.



Lounge

- The lounge is on the first floor, from the main entrance there is a split staircase. The route is 950mm wide, or more. The door is 900mm wide.
- There are three sofas, all are 450mm from the floor.



Lounge.

Getting Around Outside

Roof Top Garden

- From the main entrance to the roof top outdoor space, there are 3 staircases, 2 of which are split level. There is no lift and no ramp.
- A hot tub is available in a raised area on the roof top with 2 steps up.



Customer Care Support

Accessibility Equipment

- The nearest toilet area for assistance dogs is located on the ground floor.
- We can charge a mobility scooter or battery powered wheelchair on request.
- You can hire mobility equipment from Advantage Mobility by calling 0115 697 6409.

Customer Care Support

- We have a 24-hour monitored emergency contact number.
- Guest information in Castle House gives details of local services and emergency procedures. Mobile phone reception is very good.