

Event terms and conditions – essential information for all ticket holders.

Please read carefully.

- Your ticket is issued to you for the event by Nottingham City Council (the Promoter) on behalf of Gigantic, our ticketing partner. Your entry to the venue is by ticket / print-at-home ticket and constitutes your acceptance of these terms and conditions. We recommend that you retain your ticket as proof of purchase.
- All persons entering the venue require a ticket (including children).
- This ticket is not transferable. The Promoter may take legal action against you if you attempt to re-sell it near the venue or on any secondary ticketing or auction website or use it as a part of any un-authorised promotional activity.
- The Promoter cannot replace lost tickets so please keep your ticket safe. Venue pass-outs are not permitted.
- The Promoter reserves the right to refuse entry, and will do so if you are under the influence of alcohol or an illegal substance, or for any other reason at our discretion.
- Children under the age of 16 years old must be accompanied by a parent or guardian aged at least 21 years.
- The Promoter may search all persons entering the site and any bags. Please note there are no cloakroom facilities on-site.
- Admission to the venue is at your own risk and the Promoter has no liability whatsoever for any loss, damage, death or injury to you or your property which is not caused by its negligence.
- No flags on poles, umbrellas or chairs.
- Fireworks, flares, glass bottles or other items at the discretion of the Promoter will not be permitted.
- Food and beverage items may not be brought into venue, except for one 500ml bottle of water for personal consumption. Food and beverages will be on sale at the event.
- This is a smoke-free event.
- Animals, with the exception of assistance dogs, are not permitted in the venue. Facilities are provided for disabled and people with mobility issues. If you have any special access needs, please contact us.
- This ticket is issued Subject to Licence and to the terms of our Premises Licence.

WARNING:

- Prolonged exposure to loud music can cause damage to your hearing.